

Univera on Demand Shopping Guide

Individual & Family Plans, Small Business and Experience Rated Business







Table of Contents

This shopping guide is intended for the use of our Universa on Demand shopping site and is a resource for shopping the following lines of business:

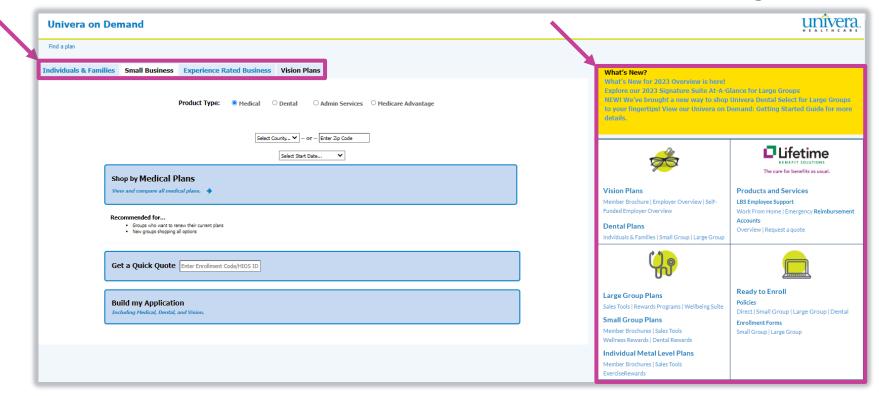
Shop Individual & Family Plans		04
•	Shop by Medical	
•	Shop by Dental	
Shop	Small Business	14
•	Shop by Medical	
•	Shop by Dental	
Shop Experience Rated Business		39
•	Shop by Dental	

Note: If you'd like to shop Univera Vision Plans, please refer to on-demand training now available in the Sales Hub.



Getting Started

This is the **Homepage**. The tab you choose here at the top drives your available options for plan selection throughout Univera on Demand. You can also view marketing media available within the Resource Center on the right.





Univera on Demand: Shopping

Individual & Family Plans



Univera on Demand – Homepage

- To get started shopping for Individual Metal Level Plans (or, Direct Pay), select the Individuals & Families tab from the Homepage.
- Next, select your product type.
 - You can select Medical or Dental
 - From within this tab, you will need to select a County or Zip Code and Coverage Start
 Date from the applicable drop-downs prior to entering the shopping area.



1. Rating Region

Select the **County** from the drop-down or enter a **Zip Code** where the group is domiciled.

2. Coverage Start Date

Medical and Dental plans for Individuals & Families are available on a yearly basis.



Individuals & Families – Homepage



- If you're shopping Medical products, you can select one of two ways to shop:
 - Medical Plans Recommended for individuals who are looking to renew or want to browse and easily compare all options
 - Quick Quote Recommended if you know the Plan HIOS ID or Enrollment Code for the option you want



Individuals & Families – Select Plan(s) Page

When you Shop by Medical Plans, you will advance to Select Plan(s) page

From this view, you can see a snapshot of benefit details and use several features to get to a desired selection. Let's start with how to shop and compare

plan options. 🐧 Change Package Options 🔀 See All Plans 🔀 Print Page Summary **Univers on Demand** Select Your Package Options Find a plan . Shop by All Medical Plans . Se ● To Age 26 ○ To Age 30 Change Package Options Pediatric Dental Coverage: Select up to 4 plans and click Compare Child Only Coverage: No Select additional plans: Name Select Plan(s) By. elect plans f CONTINUE Enrollment Code To vi Enter Please note, there may be HSA Eligible populate in Network Structure If cost-share adjustments were made to the plan, the 2022 version of the plan will populate in the next column If no adjustments were made, a new plan will not populate Plan Highlights View summary of 2022 Plan Undates and Discontinuances Single Family Step 1: Search plans by selecting your desired plan names or plan types, then filter by variables and values to narrow your results Quote Effective Primary Care Office Select up to 4 plans to compare detailed benefits Specialist Office Visi For a summary view of all valid Plan IDs and plan variables click See All Plans above.

You will have the ability to **change** package options within the **Select Plan(s)** page.

Package Options Include:

- Dependent Coverage to Age 26 or 30
- Pediatric Dental Coverage*
- Child Only Coverage



Deductible

Individuals & Families - Select Plan(s) Page

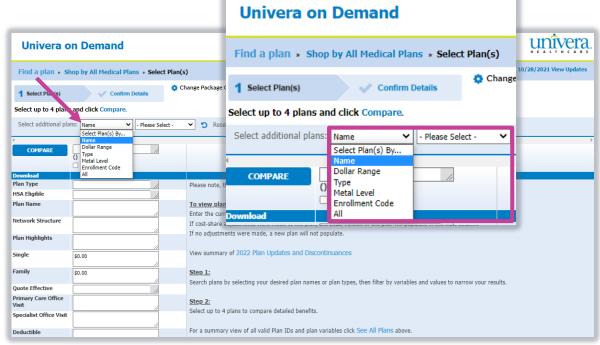
 After you've made your package selection(s), you can further filter by other criteria.

• While you may select more than one metal level, plan name, etc., you can only

filter by one variable at a time.

Select plan(s) by:

- All Plans
- Dollar Range
- Enrollment Code
- Metal Level
- Plan Name
- Plan Type



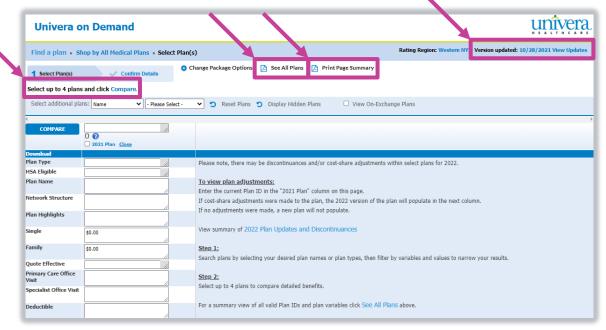


Individuals & Families - Select Plan(s) Page

- Other notable features from within Select Plan(s) page:
 - View Updates For details on updates that have been made in Univera on Demand
 - See All Plans To generate a PDF of all available plans

 Print Page Summary – To generate a PDF of all plans selected from within the drop-down menu

Compare – To compare up to four plans.
When you select Compare, you'll
advance to the next page where you can
view and compare up to four plan
selections (from the previous page).
You can also generate a PDF of the plan
comparisons, by selecting Print Full





Comparison.

Individuals & Families – Select Plan(s)



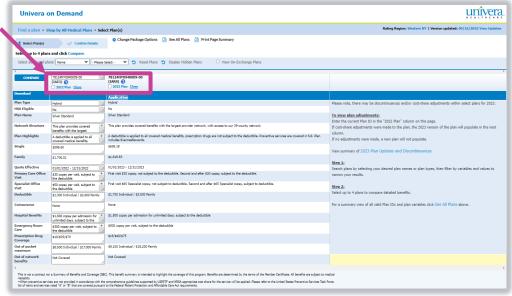
You can also use this tool to identify the benefit changes when **comparing plans from year to year**. Simply type or select the HIOS Plan ID or Enrollment Code in the 2022 Plan column and the 2023 Plan column will display in the next column **if there are benefit changes**.

The 2022 and 2023 columns will always match package options (i.e. Pediatric Dental,

Domestic Partner coverage, etc.).

 Any 2022 plan can be entered into that column; it does not follow the packaged options you selected on the homepage.

- The 2022 and 2023 plan benefit rows may differ from other plans you have displayed, if you have not selected the same package options on the homepage.
- Note: If no 2023 Plan column populates, there were no cost sharing changes for 2023.

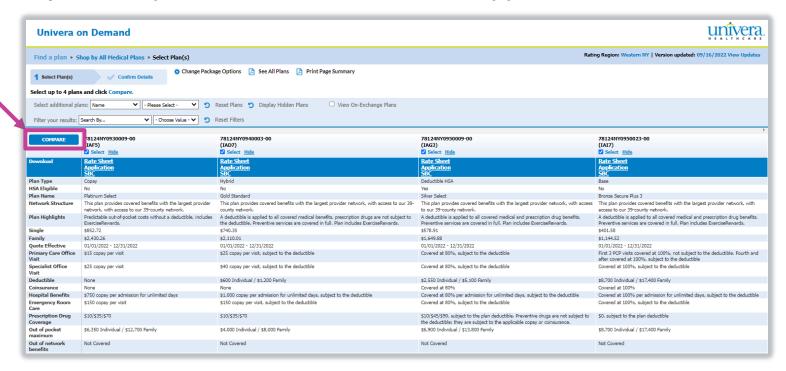


*For this example, the selected plan in the 2022 Plan column resulted in a 2023 column to the right, indicating there are benefit changes.

Individuals & Families – Comparison View

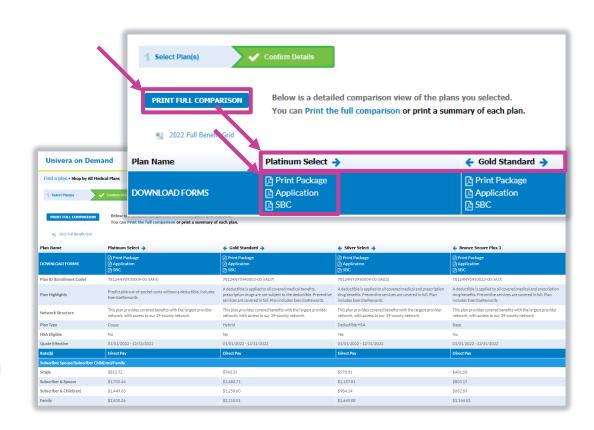


- When you have your plan selection(s) narrowed down, you can select up to four plans to compare the benefits and rates in more detail. You can also deselect plans from this view to remove them from the summary view.
 - This page is commonly referred to as the comparison view
 - You can view (in .PDF format) and/or print Rate Sheets, member applications or SBCs
- After you've selected your plan(s), click
 Compare to advance to the summary view



Univera on Demand – Summary View

- From the **summary view**, you can re-arrange plan selection(s) to appear in different order by selecting the ← → next to each plan.
- Other notable features from within summary view:
 - Print Package To generate a PDF of the rate sheet and benefit summary of selected plan
 - Application To generate a PDF of the selected plan's member application
 - SBC To generate a PDF the selected plan's Summary of Benefits Coverage (SBC)
 - You can also generate a PDF of the plan comparisons, by selecting **Print Full Comparison** You can view (in .PDF format) and/or print Rate Sheets, member applications or SBCs





Univera on Demand: Shopping

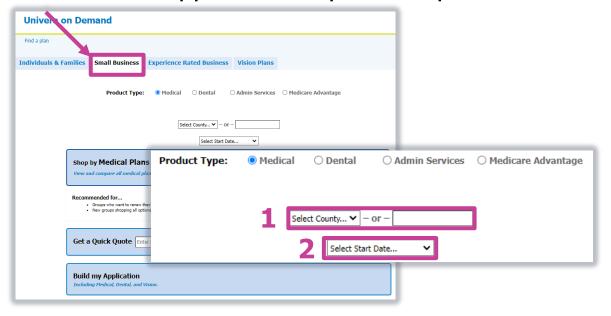
Small Business



Univera on Demand – Homepage



- To get started shopping for small business, select Small Business tab from the Homepage
- Next, select your product type.
 - You can select **Medical** or **Dental** plans
 - From within this tab, you will need to select a Rating Region and Coverage Start Date
 from the applicable drop-downs prior to entering the shopping area.



1. Rating Region

Select the **County** from the drop-down or enter a **Zip Code** where the group is domiciled.

2. Coverage Start Date

Medical and Dental plans for Small Business are available on a quarterly basis.

Small Business – Homepage



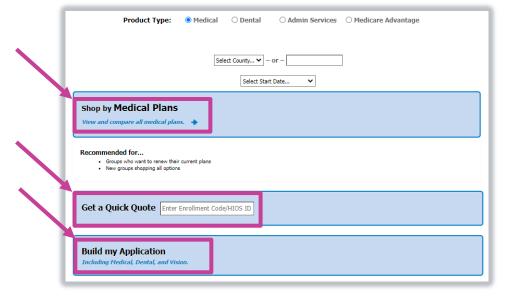
If you're shopping Medical products, you can select one of three ways to shop:

• Shop by Medical Plans – Recommended for brokers who are looking to renew a group's existing plan(s) or want to browse and easily compare all available options

 Get a Quick Quote – Recommended if you know the Plan HIOS ID or Enrollment Code for the option(s) you want

• **Build my Application** – Recommended if you want to easily compare all available options for Medical, Dental and Vision, and generate a prepackaged Open Enrollment packet based on

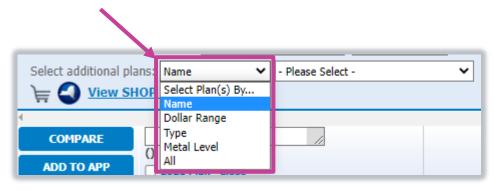
those selections

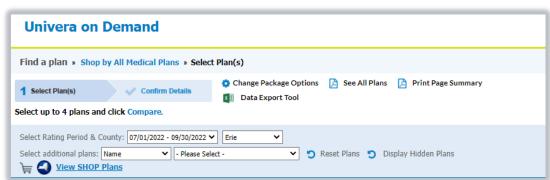


Shop by Medical Plans



- If you select Shop by Medical Plans from the Homepage, you will then be able to view and compare all our available medical plans
- Here you will be able to:
 - Change Package Options
 - See All Plans
 - Print Page Summary
 - Compare from a selection of up to four plans
 - View New York State of Health Marketplace, or SHOP Plans
 - Shop available medical plans using the following shopping filters:
 - All Plans
 - Dollar Range
 - Plan Name
 - Plan Type
 - Metal Level



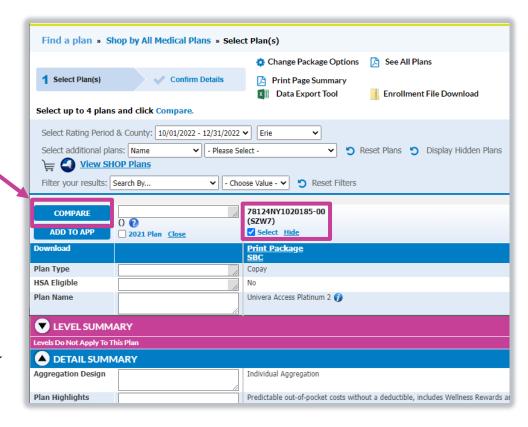


Shop by Medical Plans – Compare

We've built in a compare shopping feature to the Select Plan(s) page, which can be accessed if you select Shop by Medical Plans from the Homepage

Compare up to 4 medical plans

- You'll notice plan(s) will be preselected prior to clicking Compare
 - Depending on the number of plans you've selected from the drop-down, you can deselect or hide plans you want to exclude from your comparison
- Click Compare, to advance to the detailed comparison view page where you can:
 - Print Full Comparison
 - Print Package for your selected plan(s), including a suggested dental plan offering and/or other ancillary services provided by our partner, Lifetime Benefit Solutions (LBS)
 - Print Summary of Benefits & Coverage (SBC), or
 - Use our Add to App feature, which will allow you shop other lines of business or generate an application with one click





Get a Quick Quote



If you know the Plan HIOS ID or Enrollment Code you're shopping for, you can
use the Get a Quick Quote feature from the Homepage to get information
more quickly

 Once you enter in a Plan HIOS ID or Enrollment Code, a complete enrollment packet of your plan will generate in PDF

Shop by Medical Plans

View and compare all medical plans.

Recommended for...

• Groups who want to renew their current plans
• New groups shopping all options

Continue

Build my Application

Including Medical, Dental, and Vision.

Print Package: HIOS ID (Enrollment Code)	78124NY1040254-00 (TAAT)
Plan Name:	Univers Access Silver 1
Rating Region:	Western NY
Rate	
For the Elements described in the Agreement, the Plan v Single	will charge and Group will pay the following premium rains:
Subscriber & Spoune	\$977.92
Subscriber & Spoune Subscriber & Childreni	\$017.92 \$031.23
Fornity	51.305 M
	ge No. Demokrit Parker Conseage Yee. Family Romning Coverage No.
	conventation of the provisions of the Federal Patient Protection and Affordable Case Act.
The amount of comprenation is balled or a number of facts 'The MYS Department of Financial Services has approx above rates are effective for the Initial Term of the Agre	and Sale Accorded Instruction product on epigopology (Services) leaded Files. The individual depressions Universal bloods in Belle Sales in the Instrumentation and will be compressed by Universal bloods in the instrument in the Associated and the Sales in Sales in Sales in Sales in Exposurations, and the Instrument in Sales in Sales in Sales in Exposurations, and the Instrument in Sales
The amount of componentian is based on a number of first. "The MYS Department of Firstend Size does have agrees above rates are effective for the holist form of the Ages Pleases complete this section if you have satisfied a plan (A) How you detained domail coverage, not offered by the pleases complete this section if you have satisfied (A) I you consequently you glosses growth the name of the co- ting of your seasons (you, glosses growth the name of the co- ting you channel the first downward or any time, you may not the please of the please of the please of the please of the please of the please of the please of the please of the please of the please the please of the please of the please of the please please of the please of the please of the please please of the please please of the please p	ten schalig für andere überleit erdir für der ihren frauen Verungs speak schreiben dire dari de speak der der present in her per für in Exposerdire. der zu Belging seine geste geste der sich der
The amount of componentian is based on a number of first. "The MYS Department of Firstend Size does have agrees above rates are effective for the holist form of the Ages Pleases complete this section if you have satisfied a plan (A) How you detained domail coverage, not offered by the pleases complete this section if you have satisfied (A) I you consequently you glosses growth the name of the co- ting of your seasons (you, glosses growth the name of the co- ting you channel the first downward or any time, you may not the please of the please of the please of the please of the please of the please of the please of the please of the please of the please the please of the please of the please of the please please of the please of the please of the please please of the please please of the please p	In a school part or was a shorted and for sharing from the country and a state of the equation of any part of the improvements and a state of the equation of the state of the equation of the
The service of compensation is looked in a randow of facility. The MYS Obgarband of Financial Services has agreed above rates in a facilities for the Initial Ferni of the Ages acceptable the section if you have believed a pile facilities for the Initial Ferni of the Ages acceptable the section if you have selected a pile facilities and the Ages acceptable the section if you desired the facilities are not of the compensation of the Ages acceptable the Ages acceptable the Ages acceptable to the Ages a	ten schalig für andere überleit erdir für der ihren frauen Verungs speak schreiben dire dari de speak der der present in her per für in Exposerdire. der zu Belging seine geste geste der sich der
The arrower of compensation is based on a number of facial. The NYS Department of Financial Services has agreed above rates in a effective for the ballaid form of the Pape Please complete this section if you have salicited a plan Al. Have you obtained denial converge, not offer a by Univ. Yes. Me. [1] You arrangement level, along a coulde the name of the co.	In a school part or was a shorted and for sharing from the country and a state of the equation of any part of the improvements and a state of the equation of the state of the equation of the
The areas of compressation is basis of in arraches of ticks. The MYS Compressation is basis of included in the MYS Compressation which was a produced in the include in the initial few in the initial few indicates and included in the initial few indicates a part of the Agree compressation was considered as plant of the Agree compressation was considered as plant of the initial few indicates and initial few	In schale go or water should reflect for his first of state. Young special reference if and to equate disciplinate her you'd Sin Deposetable. We have been seen to be a support of the state of the sta

Build my Application

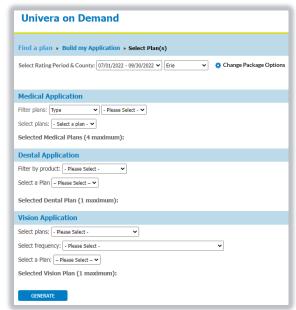


- If you select Build my Application from the Homepage, you will then be able
 to view and compare all our available medical, dental, and vision plans using one
 single click. You'll advance to the next page:
 - Here you can filter down to the plan(s) that may be a good fit for your client based on filterable selections

Generate a prepackaged Open Enrollment packet based on filterable selections for each line of

business you're shopping

Recommended for Groups who want to renew their cu New groups shopping all options	rrent plans	
New groups snopping all options		
Get a Quick Quote Enter En	rollment Code/HIOS ID	

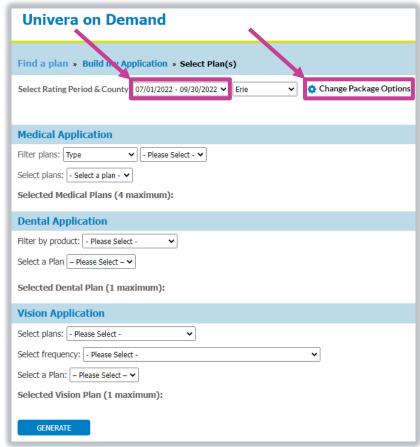


Build my Application – Select Plan(s) page

• We've built in some popular shopping features to the **Select Plan(s)** page that

you may already be familiar with:

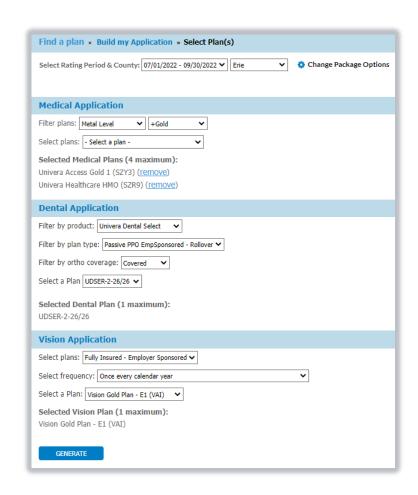
- Easily update Rating Period, or Coverage Date
- Change Package Options
- Once you've made the appropriate selections unique to your client, you can shop any line of business
 - You can select a maximum of up to:
 - Four Medical Plans
 - One Dental Plan
 - One Vision Plan
 - Note: Filterable selections are limited from this view. To shop based on other criteria, you can visit our Homepage to select a different way to shop





Build my Application – Generate Application

- Once you've made plan selections from each applicable line of business, you're ready to generate a complete Open Enrollment Application
 - Easily update Rating Period, or Coverage Date
 - Change Package Options
- Once you've made the appropriate selections unique to your client, you can shop any line of business
 - You can select a maximum of up to:
 - Four Medical Plans
 - One Dental Plan
 - One Vision Plan
 - Note: Filterable selections are limited from this view. To shop based on other criteria, you can visit our Homepage to select a different way to shop

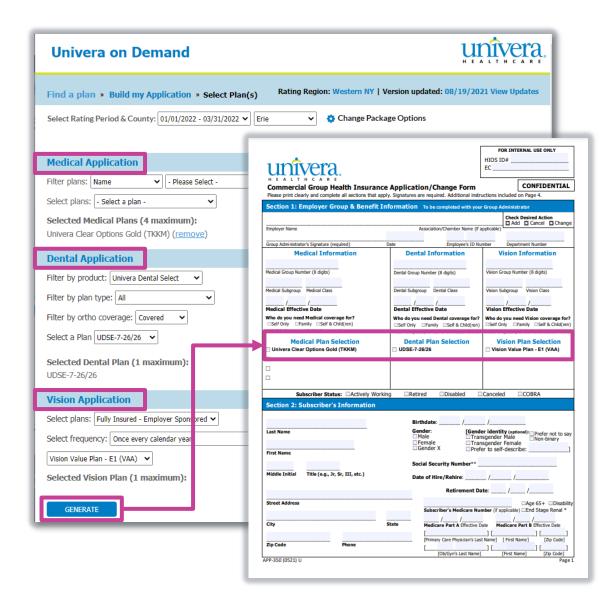




Build my Application – Application



- The application that is generated includes all plan selections
- The application is "fillable" to allow ease of use for members
- Plan selection(s) are pre-populated for members



Add to App



This Shopping Cart feature allows you to add plans as you shop each line of business with the click of a button and can be found within the Select Plan(s) page

Add to App button added to Select Plan(s) page

- Adds the selected plans to the Application up to a maximum of 4 plans
- Application links were removed from Download row
- Compare screens include this update

Continue Building Your Application prompt

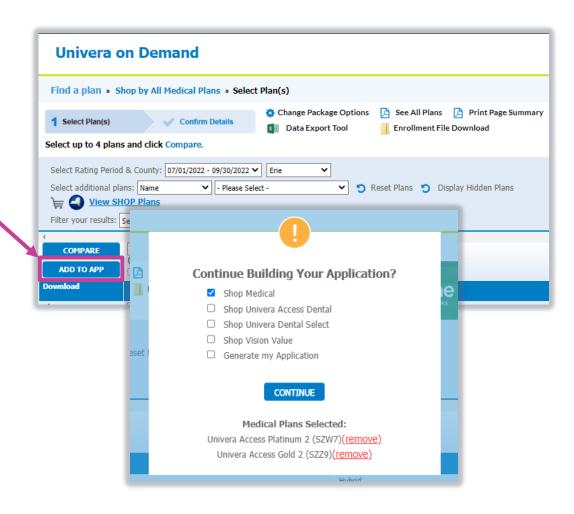
When Add to App button is selected, prompt to continue shopping or generate
 Application will appear and you'll be directed to the selected product's shopping page

Adding Other Lines of Business to Application

- When Shop Univera Access Dental, Shop Univera Dental Select, or Shop Vision Value is selected, clicking Continue will direct you to the selected product's shopping page
- Continue Building Your Application prompt will appear after Add to App button is selected from within next shopping page

Application Generation

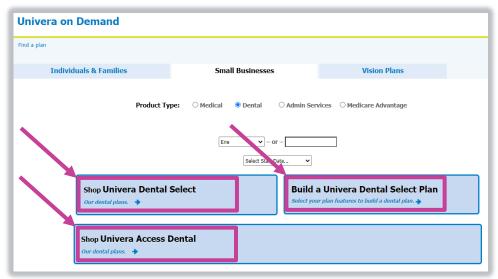
- The application that is generated includes all plan selections (see Build my Application – Application example)
- Application is "fillable" to allow ease of use for members
- Plan selections are pre-populated for member



Small Business – Homepage



- If you're shopping Dental products, you can select one of three ways to shop:
 - Shop Univera Dental Select Recommended for brokers who are looking to renew a group's existing Univera Dental Select plan or want to browse and easily compare all available options
 - **Build a Univera Dental Select Plan** Recommended if you want to tailor your dental plan design based on filterable benefits and other features
 - Shop Univera Access Dental Recommended for brokers who are looking to renew a group's existing ACA-Compliant plan or want to browse and easily compare all available options



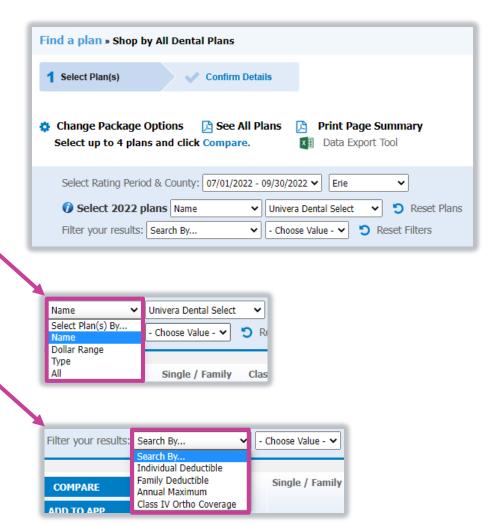
Shop Univera Dental Select



If you select **Shop Univera Dental Select** from the Homepage, you will then be able to view

and compare all our available dental plans

- Here you will be able to:
 - Change Package Options
 - See All Plans
 - Print Page Summary
 - Compare from a selection of up to four plans
 - Shop available dental plans using the following shopping filters:
 - All Plans
 - Dollar Range
 - Plan Name
 - Plan Type
 - Filter your results using the following common plan attributes:
 - Individual Deductible
 - Family Deductible
 - Annual Maximum
 - Class IV Ortho Coverage



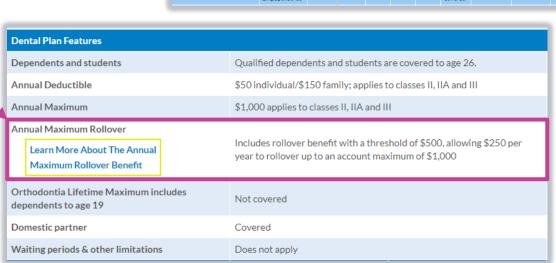
New Dental Packages featuring Annual Max Rollover

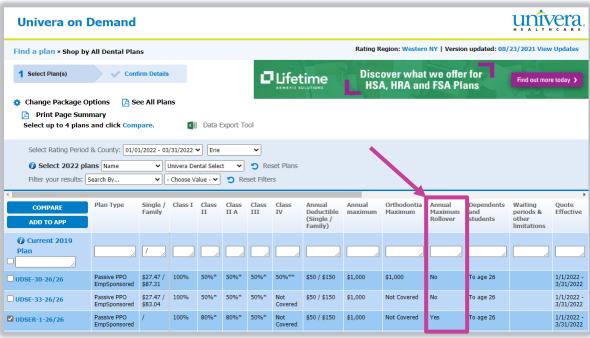
If you select **Shop Univera Dental Select** from the Homepage, you will also be able to view and compare all our available dental plans which include our **Annual Maximum Rollover** benefit

- Main summary page will include an Annual Maximum Rollover Yes/No indicator
- The Annual Maximum Rollover indicator row will also be available from the Compare page
- The Compare page will include information about the rollover benefit, including threshold limits, rollover amounts, and feature a link to supportive collateral about the Annual Maximum Rollover benefit introduced to Small Groups in 2022

New Plan Types

- PPO Employer Sponsored Rollover (UDSER)
- PPO Voluntary Rollover (UDSVR)







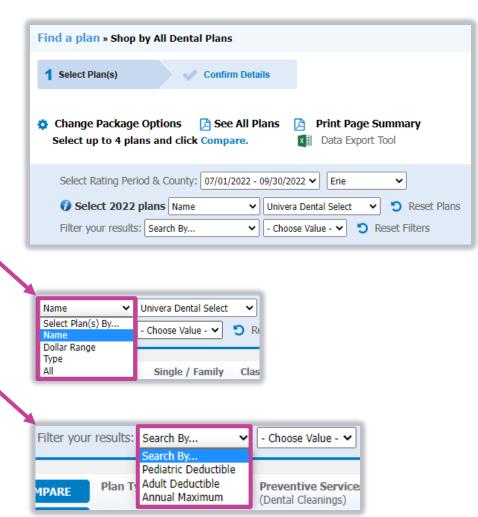
Shop Univera Access Dental



If you select **Shop Univera Access Dental** from the Homepage, you will then be able to view

and compare all our available dental plans

- Here you will be able to:
 - Change Package Options
 - See All Plans
 - Print Page Summary
 - Compare from a selection of up to four plans
 - Shop available dental plans using the following shopping filters:
 - All Plans
 - Dollar Range
 - Plan Name
 - Plan Type
 - Filter your results using the following common plan attributes:
 - Pediatric Deductible
 - Adult Deductible
 - Annual Maximum

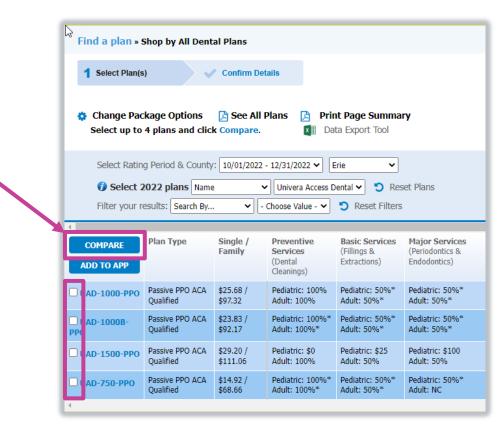


Shop by All Dental Plans – Compare

We've built in a compare shopping feature to the Select Plan(s) page, which
can be accessed if you select Shop Univera Dental Select or Shop Univera

Access Dental from the Homepage

- Compare up to 4 dental plans
 - Select the plans you would like to compare
 - Click Compare, to advance to the detailed comparison view page where you can:
 - Print Full Comparison
 - Print Package or Application for your selected plan(s)





Univera on Demand: Shopping

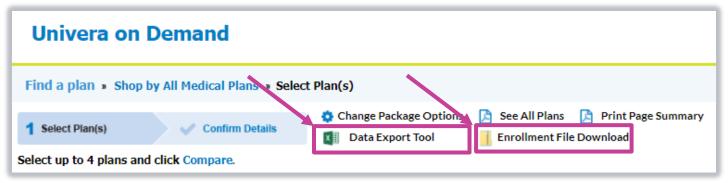
Enhanced Small Business Shopping Features + Capabilities



Data Export Features

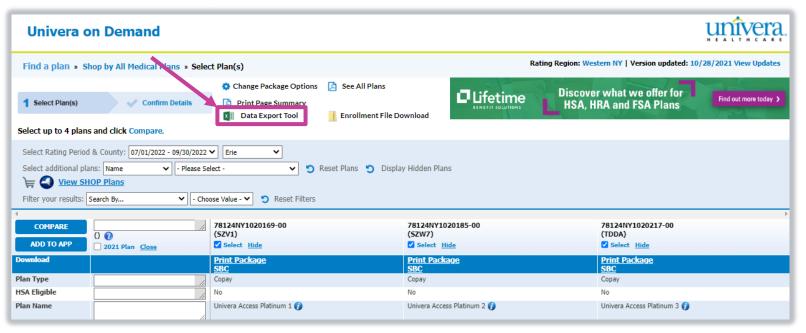


- There are two features embedded into our Univera on Demand shopping experience available from either of our Medical or Dental shopping gateways.
 Designed to help you package the documents you need and save time.
 - Data Export Tool We made it easier to package the documents you need for your Small Business client(s) by allowing you to readily export benefit and rate information into an Excel file.
 - **Enrollment File Download** Save even more time by using the express download feature, allowing you to download all rate sheets, benefit summaries and applications for the rating period you need.



Data Export Tool

- Our Data Export Tool allows a quick way to export rate and benefit information to make spreadsheeting easy.
 - Using Data Export Tool requires Microsoft Excel
 - Below is an example of where to locate the Data Export Tool from within the Shop by All Medical Plan(s) Gateway page. Click on Data Export Tool to advance.

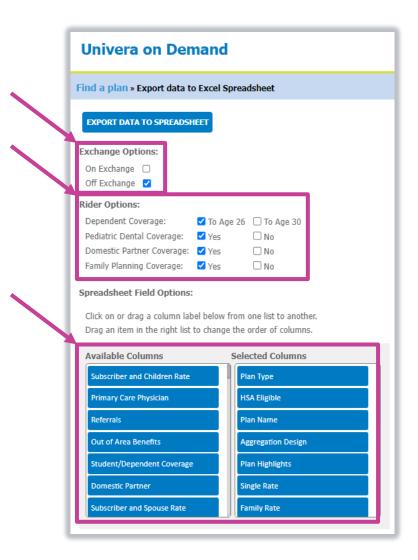




Using the Data Export Tool



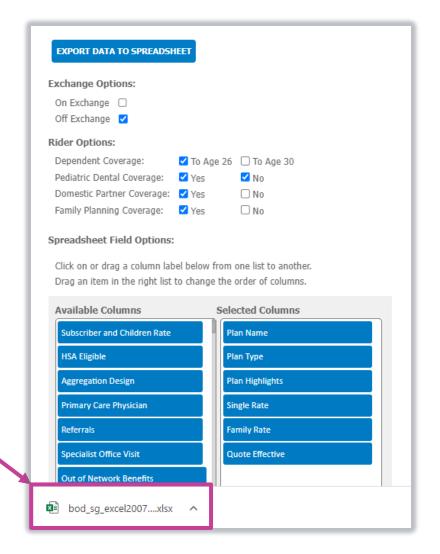
- The Data Export Tool will open in a new window with selectable criteria for your spreadsheeting needs
- From this view, you can:
 - Choose On and/or Off Exchange package options
 - Select Make Available rider options, and
 - Configure the spreadsheet with the criteria you're looking for
 all benefit categories and rates are available for download
 - The default criteria within Available Columns are the benefits and rates from the Select Plan(s) page (a summary view)
 - You can add or remove criteria by dragging them in or out of the Selected Columns table
 - You can change the order of criteria within Selected Columns by dragging them up or down
 - Click Export Data to Spreadsheet to initiate the download of your Excel file



Using the Data Export Tool, con't.



- The download will begin in the background, where you will then be prompted to **Open** or **Save** the file (dependent upon your browser)
 - An example from Chrome is on the right
- Once open, you can use Microsoft Excel functionality to further customize the document you need



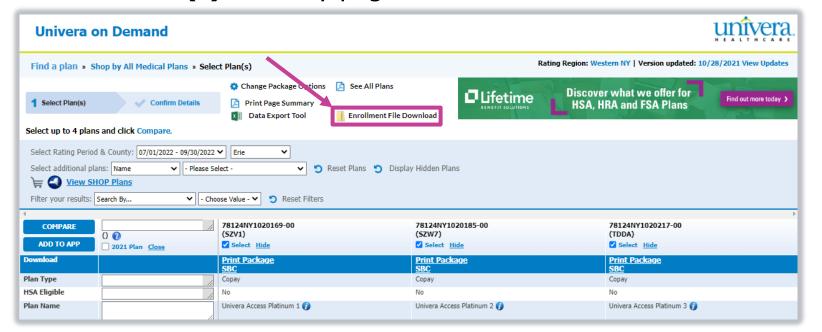
Enrollment File Download



- Our Enrollment File Download functionality allows you to download all rate sheets, benefit summaries and member applications for the rating period you need with its express download capability
 - Using Enrollment File Download requires Adobe Acrobat

 Below is an example of where to locate the Enrollment File Download tool from within the Shop by All Medical Plan(s) Gateway page. Click on Enrollment File Download to

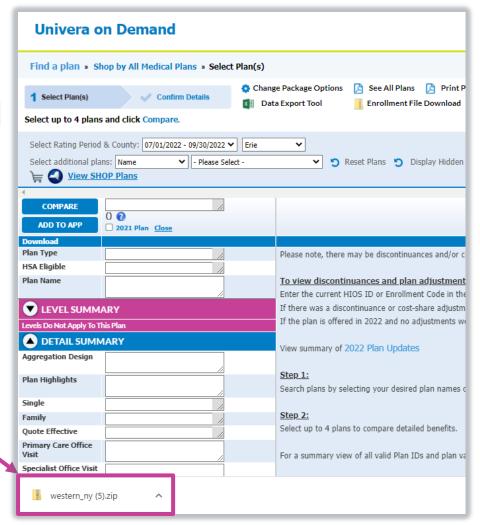
advance.



Using Enrollment File Download



- The download will begin in the background, where you will then be prompted to **Open** or **Save** the file (dependent upon your browser and settings)
 - An example from Chrome is on the right
 - Note: The download will take several minutes

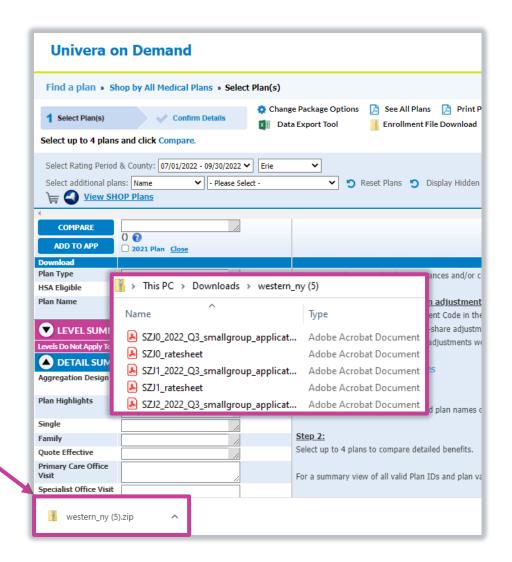


Using Enrollment File Download



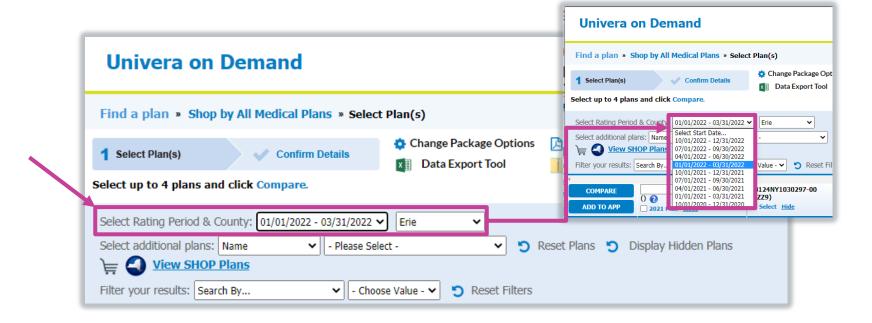
- Once the download is complete, a zip file folder will be available containing:
 - Package Rate Sheets and Member Application files will include all plans for the regions and rating period you selected on the Homepage
 - Plan Enrollment Codes are the base of the file name, followed by year and rating period (quarterly)
- Remember to periodically check the Version
 Updated date (located in the top right corner)
 to ensure you have the most up-to-date data





Change Rating Region and Period

- We've enhanced the Select Plan(s) page to allow the option to easily change the Rating Region and Rating Period
 - You no longer need to go back out to the Homepage if you want to view plans from more than one Rating Region or Rating Period





Univera on Demand: Shopping

Experience Rated Business – Available for Dental Only



NEW! Shop by Dental Preferred Packages

Our new **Shop by Dental Preferred Packages** experience makes selecting the right plan easier.

Shop by Dental Preferred Packages allows you to:

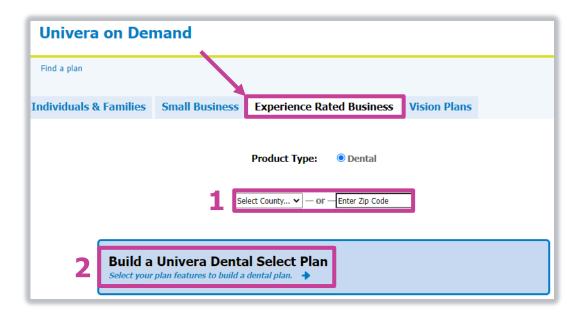
- Conveniently shop with your clients on a smartphone or tablet
- Four unique package options that build up in coverage
 - Preventive A plan for groups offering dental for the first time or those focused on routine, preventive care
 - A plan for groups looking for a little more than preventive care
 - A comprehensive value plan with orthodontia
 - A comprehensive coverage plan with orthodontia, plus a generous plan annual maximum





Univera on Demand – Homepage

- To get started shopping for experience rated business, select Experience
 Rated Business tab from the Homepage
- Next, select your product type.
 - You can select **Dental** plans
 - To shop Medical, please reach out to your Broker or Univera Healthcare account manager



1. Rating Region

Select the **County** from the drop-down or enter a **Zip Code** where the group is domiciled.

2. Build a Univera Dental Select Plan

Click on **Build a Univera Dental Select Plan** to advance to the next page, where you can select benefits and features that meet your client's needs



More about Shop by Design for Dental

Our new **Shop by Design for Dental** experience allows you to build a dental plan that best fits your group's needs, suggesting beneficial options you may not have considered.

Shop by Design for Dental allows you to:

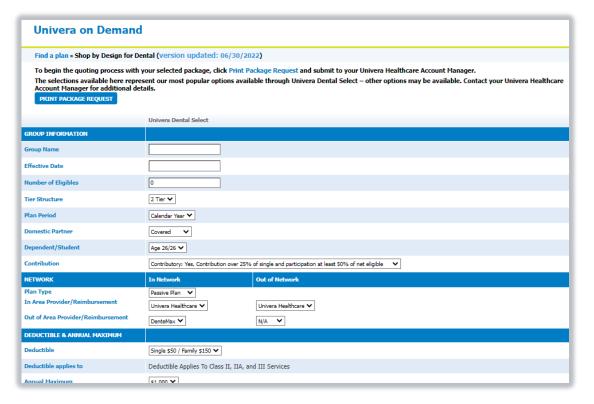
- Conveniently shop with your clients on a smartphone or tablet
- Design custom plans ranging from starter setups to comprehensive designs
- Quickly identify options that will save your clients money
- Surpass expectations with a dental plan that checks all the boxes



Shop by Design for Dental

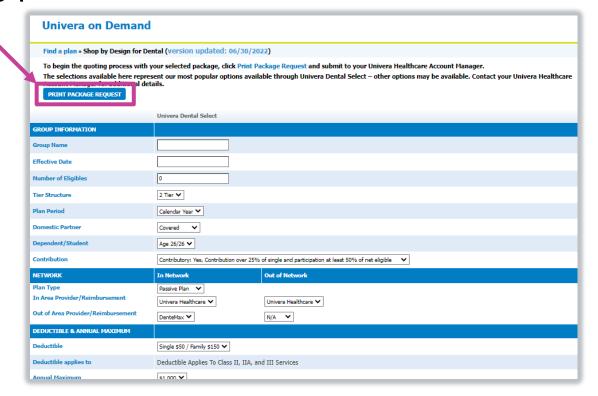


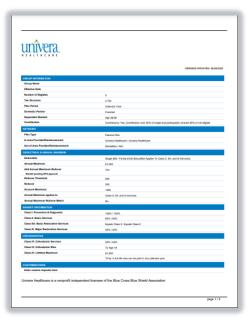
- Shop by Design for Dental allows you to make benefit selections and add features available through Univera Dental Select. You can tailor your dental package by building in selections for:
 - Group Information
 - Network
 - Deductible
 - Annual Maximum
 - Orthodontia



Shop by Design for Dental – Quoting

- To begin the quoting process with your selected package, click Print Package
 Request to generate a PDF of your customized plan
- Next, submit the PDF to your Univera Healthcare account manager to initiate quoting process.







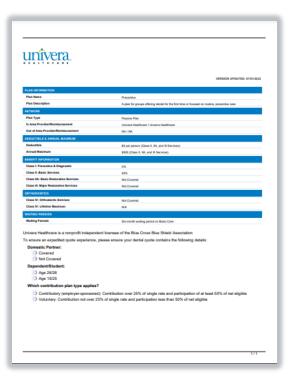
Shop by Preferred Packages for Dental – Quoting

 To begin the quoting process with your selected package, click the PDF icon to generate a PDF of your preferred package option

Next, submit the PDF to your Univera Healthcare account manager to

initiate quoting process.

Find a plan » Shop by Preferred P	ackage for Dental		version (updated: 07/01/2023 View Updates			
To begin the quoting process, select a package below, click on PDF icon and submit the file to your Univera Healthcare account manager. Discover what we offer for HSA, HRA and FSA Plans Find out more today >							
		Д³ LOW Д³ MID		<u></u> В ніgн			
Preferred Package Descriptions	A plan for groups offering dental for the first time or focused on routine, preventive care	A plan for groups looking for a little more than preventive care	A comprehensive value plan with orthodontia	A comprehensive coverage plan with a generous annual maximum			
Deductible	\$0 per person	\$50 per person	\$50 per person	\$50 per person			
Annual Max	\$500	\$1,000	\$1,500	\$2,000			
Class I (Preventive)	0%	0%	0%	0%			
Class I (Basic)	50%	50%*	50%*	20%*			
Class II (Basic Restorative)	Not Covered	50%*	50%*	20%*			
Class III (Major Care)	Not Covered	50%*	50%*	50%*			
Class IV (Orthodontia)	Not Covered	Not Covered	50%*	50%*			
Ortho Max	N/A	N/A	\$750	\$1,000			
Waiting Periods	Six-month waiting period on Basic Care	12-month waiting period on Major Care	12-month waiting period on Major Care and Orthodontia	12-month waiting period on Major Care and Orthodontia			





Thank You

